High Commission of India Singapore

IMPORTANT NOTICE: UPDATED FLIGHT INFORMATION# AS ON 15 JUN 20

Ser	Flight Number	Destination	Departure Schedule		Ticketing	Ticket Costs (SGD)*	
			Date	Time	Closes By	Business	Economy
1.	AI 383	Delhi	16 Jun 20	0010	CLOSED	1045	380
		Amritsar				1235	475
2.	IX 1681	Tiruchirappalli	16 Jun 20	0720	CLOSED	-	285
3.	IX 1485	Bengaluru	20 Jun 20	1615	17 Jun 20	-	380
		Kochi				-	375
4.	IX1687	Chennai	20 Jun 20	1825	17 Jun 20	-	285
5.	IX 1681	Tiruchirappalli	21 Jun 20	1655	18 Jun 20	-	285
6.	IX 1687	Chennai	23 Jun 20	1955	20 Jun 20	-	285
7.	AI 343	Mumbai	24 Jun 20	0900	21 Jun 20	1045	380
		Ahmedabad				1235	475
8.	AI 1385	Kolkata	26 Jun 20	1555	23 Jun 20	900	320

As conveyed by Air India / Visatra. Subject to changes. * Additional Taxes / Service Charges as applicable.

PLEASE READ ALL RELEVANT AMPLIFYING GUIDELINES IN THE NOTES OVERLEAF

Notes: -

Criteria for Availing Special Flights

- 1. Stranded <u>Indian Nationals</u> at Singapore, desirous of availing special flights to India at own expense and have not yet registered on https://www.hcisingapore.gov.in/registrationform are advised to do so at the earliest.
- 2. <u>OCI Card Holders</u> at Singapore, desirous of availing special flights to India at own expense and have not yet registered on https://www.hcisingapore.gov.in/ociregistrationform are advised to do so at the earliest.
- 3. Registration on these links is mandatory for Indian Nationals and OCI Card Holders at Singapore to be eligible for availing special repatriation flights to India. This provides all necessary data to State Governments of destination airports for arrangements on arrival.
- 4. As per guidelines promulgated by the GoI and respective State Governments of destination airports, Indian Nationals having domicile of the respective State or a valid residential address within the respective State would be permitted on the flight to these destinations, except in exceptional circumstances with prior permission of the State Government.
- 5. Accommodation of OCI Card holders on special flights to India is being considered separately on case to case basis as per guidelines promulgated by the Govt of India.
- 6. For Flight to New Delhi, residents of Delhi NCR (Delhi, Ghaziabad, Faridabad, Gurugram, Noida, Meerut, Bulandshahr, Muzaffarnagar, Karnal, Alwar, Bharatpur, Sonipat and Panipat) and the State of Haryana would be permitted.
- 7. Stranded Indian Nationals belonging to the States of <u>Uttarakhand, Madhya Pradesh, Rajasthan, and Chhattisgarh</u> will be additionally considered for <u>Delhi</u> bound flights, on case to case basis, subject to concurrence by respective State Governments and Gol.

- 8. Stranded Indian Nationals belonging to the State of <u>Himachal Pradesh</u> and Union Territories of <u>Jammu and Kashmir</u> and <u>Ladakh</u> will be additionally considered for <u>Amritsar</u> bound flights on case to case basis, subject to concurrence by respective State Governments and Gol.
- 9. Stranded Indian Nationals belonging to <u>Goa</u> will be additionally considered for <u>Mumbai</u> bound flights on case to case basis, subject to concurrence by respective State Government and GoI.
- 10. Stranded Indian Nationals belonging to the States of <u>Bihar, Jharkhand, Odisha, Assam, Arunachal Pradesh, Meghalaya, Manipur, Mizoram, Nagaland, Sikkim and Tripura</u> will be additionally considered for <u>Kolkata</u> bound flights on case to case basis, subject to concurrence by respective State Government and Gol.
- 11. Passengers eligible for a particular special flight, as per criteria established by the GoI / State Governments, will be notified by the High Commission of India through email.
- 12. Notified passengers will be required to purchase tickets for indicated flight from Air India through *ONLINE TRANSACTION ONLY*.
- 13. The SOP on ticketing procedures and forms to be filled up individually will be forwarded to notified passengers along with email from High Commission of India. Passengers are requested to peruse the SOP carefully for obtaining ticket for the specific flight from Air India.
- 14. Tickets will be issued by Air India only as per list provided by the High Commission to Air India, as per criteria promulgated by the Government of India. Individuals are, therefore, requested **not to make online payments for ticketing without email intimation from High Commission and telephone call from Air India. Refund of such unsolicited payments from Air India may be difficult.**
- 15. Please be informed that physical ticketing will NOT be undertaken at Air India office at Peninsula Shopping Centre and passengers are NOT required to physically visit Air India Office for procuring flight tickets.

- 16. Visiting Air India office without specific appointment from Air India may result in violation of safe distancing norms promulgated by the Government of Singapore and may attract action by law enforcement agencies of the Government of Singapore. Future prospects of availing special flights may also be adversely affected for such personnel.
- 17. All passengers availing special flights will have to adhere to quarantine guidelines of the Government of Singapore prior to boarding, regulations of the airline during the flight and those of respective State Governments at destination airports. Passengers are required to sign an 'Undertaking-cum-Indemnity Form' and 'Embarkation Form' send along with email intimation from High Commission and deposit the duly filled and signed forms with the HCI Officials at Airport before boarding the flight.
- 18. Passengers notified for a particular flight are advised to accept the flight / destination offered. Request for change of flight / destination is not likely to be accepted. Further, in not accepting the offer for aforementioned flight, passenger may be indicating a lack of urgency to travel to India and will be put on low priority for subsequent flights.
- 19. Passengers will be required to report at indicated terminal of Changi International Airport minimum *THREE* hours before scheduled departure.
- 20. Pregnant passengers between 32 and 35 weeks of pregnancy period are required to be in possession of 'Fit to Fly Certificate' from a competent medical professional. Airline policy does not permit passengers of pregnancy period of 36 weeks and above to fly with Air India.
- 21. Passengers are requested to use taxi service / private vehicle for reaching Changi Airport (not to use MRT / Bus)
- 22. Only bonafide passengers holding valid ticket (*no accompanying individuals*) will be permitted within Airport premises. Passengers requiring escort at Airport, owing to age, medical condition, etc may be permitted to be accompanied by one adult family member at the discretion of Changi Airport Management.

23. For further enquiries / clarifications, if any, please write to inf.singapore@mea.gov.in with reference of Name, Passport Number and Registration Number.

High Commission of India Singapore 15 Jun 2020